



ScooterBug Featured Travel Partner Program Making a Reservation & Commission Payments

Making a Reservation

To begin making a reservation visit www.scooterbug.com/orlando or www.scooterbug.com/anaheim. (upon re-opening, the Anaheim web site will follow the same rental process)

1. Choose the type of equipment that you want to rent for your client in the grey bar near the top:

The screenshot shows the ScooterBug RENTALS website for Orlando. The header includes the logo and navigation links: RENTALS, LEARN, TRAVEL AGENTS, CONTACT, ACCOUNT, and a shopping cart icon. The main banner reads "Book Orlando Mobility Rentals" with the subtext "Exclusive On-Site Delivery at Hotels and Resorts!". Below the banner is a grey bar with three tabs: "ECV Scooters", "Strollers", and "Wheelchairs". The "ECV Scooters" tab is selected, showing three scooter models:

- Resort Lite ECV**: On the go? This portable four-wheeled electric scooter is designed for lightweight travel. When disassembled this ECV can be transported in vehicles, heaviest piece is 52 lbs. Extra battery included for your travel convenience.
 - 12.5 mile range
 - 300 lbs capacity
 - \$34.00 per day (on 4 Day Rental)
- Resort ECV**: Features ample leg and foot room with a wide front deck and sporty design. The large capacity basket makes getting around comfortable and worry-free.
 - 25 mile range
 - 350 lbs capacity
 - \$27.50 per day (on 4 Day Rental)
- Resort Plus ECV**: Our most popular electric scooter strikes the balance of range and capacity. For added convenience, the Resort Plus ECV includes an onboard USB charger.
 - 19 mile range
 - 400 lbs capacity
 - \$34.00 per day (on 4 Day Rental)

Each scooter card includes an "INFO" button, a "RENT >>" button, and a "Compare" link with a small icon.

ScooterBug™

RENTALS

ScooterBug Featured Travel Partner Program

- For information on each particular product, click on the "INFO" button to bring up the information window for that product:

Pediatric Wheelchair



Period	Rate
1 Day	\$45.00
2 Day	\$45.00
3 Day	\$45.00
4 Day	\$55.00
5 Day	\$55.00
6 Day	\$65.00
7 Day	\$65.00

Click **RENT** for more Pricing and Availability

33 lbs Weight ☒ Compact ☐ Heavy Duty

180 lbs Capacity ☒ 180 lbs ☐ 450 lbs

RENT »

Available Accessories for This Vehicle



Bag Hook



Bottle Holder

+ Rental Equipment Damage Waiver

- To rent that product for your client, click on the "RENT" button at any time and it will take you to the following page:



ScooterBug Featured Travel Partner Program

Reservation Date

Return Date



Resort Lite ECV

For Your Selected Dates

Available Today

(Select Dates to See Prices)

On the go? This portable four-wheeled electric scooter is designed for lightweight travel. When disassembled this ECV can be transported in vehicles, heaviest piece is 52 lbs. Extra battery included for your travel convenience.

NOTE: Colors may vary.

Rates for Rentals Starting Today

Period	Rate
Daily Rate	\$ 60.00
2 day	\$ 80.00
3 Day	\$ 111.00
4 Day	\$ 136.00
5 Day	\$ 155.00
6 Day	\$ 174.00
7 Day	\$ 189.00
8 Day	\$ 216.00
9 Day	\$ 216.00
10 Day	\$ 253.00
11 Day	\$ 253.00
12 Day	\$ 286.00
13 Day	\$ 286.00
14 Day	\$ 340.00
15 Day	\$ 340.00

Minimum Rental Period

1 day(s)

Minimum Rental Price

\$ 60.00

ADD THIS VEHICLE TO YOUR CART TO RESERVE IT.

Choose Your Options

☐ Damage Waiver - Fee

Available

☐ Bag Hook - Purchase

Available

☐ Cane Holder - Rental

Available

☐ Crotch Holder - Rental

Available

☐ Cup Holder - Purchase

Available

☐ Oxygen Tank Holder - Rental

Available

☐ Rain Cover - ECV Tiller - Purchase

Available

☐ Rear Basket - Rental

Available

RESERVE THIS VEHICLE

- Fill out the Reservation and Return dates and times and select any accessories (Damage Waiver is always recommended) to confirm the availability of the product(s) you are renting for your client:



ScooterBug Featured Travel Partner Program

[Rent Dates](#) 08/31/2020 09:00 AM - 09/07/2020 09:00 AM [Change Dates](#)



Resort Lite ECV

For Your Selected Dates

Your Price: \$ 189.00

Available for 08/31/2020 09:00 AM - 09/07/2020 09:00 AM



On the go? This portable four-wheeled electric scooter is designed for lightweight travel. When disassembled this ECV can be transported in vehicles, heaviest piece is 52 lbs. Extra battery included for your travel convenience.

NOTE: Colors may vary.

Rental Rates for your selected rental dates

Period	Rate
Daily Rate	\$ 60.00
2 day	\$ 80.00
3 Day	\$ 111.00
4 Day	\$ 136.00
5 Day	\$ 155.00
6 Day	\$ 174.00
7 Day	\$ 189.00
8 Day	\$ 216.00
9 Day	\$ 216.00
10 Day	\$ 253.00
11 Day	\$ 253.00
12 Day	\$ 286.00
13 Day	\$ 286.00
14 Day	\$ 340.00
15 Day	\$ 340.00

Minimum Rental Period	1 day(s)
Minimum Rental Price	\$ 60.00

ADD THIS VEHICLE TO YOUR CART TO RESERVE IT.

Choose Your Options

- ☐ *Damage Waiver - Fee - \$ 25.00
Available
- ☐ Bag Hook - Purchase - \$ 10.00
Available
- ☐ Cane Holder - Rental - \$ 20.00
Available
- ☐ Crutch Holder - Rental - \$ 10.00
Available
- ☐ Cup Holder - Purchase - \$ 10.00
Not Available
- ☐ Oxygen Tank Holder - Rental - \$ 20.00
Available
- ☐ Rain Cover - ECV Tiller - Purchase - \$ 10.00
Available
- ☐ Rear Basket - Rental - \$ 20.00
Available

RESERVE THIS VEHICLE

5. As soon as availability is confirmed, click on the “RESERVE THIS VEHICLE” button and then the shopping cart in the top right hand corner to advance to the next screen (if you would like to rent multiples of the same product/accessory combination, click on the “+” button to increase the number of products you would like to rent):



ScooterBug Featured Travel Partner Program

[Rent Dates](#) 08/31/2020 09:00 AM - 09/07/2020 09:00 AM [Change Dates](#)



Resort Lite ECV

For Your Selected Dates

Your Price: \$ 189.00

✔ Available for 08/31/2020 09:00 AM - 09/07/2020 09:00 AM

ADD THIS VEHICLE TO YOUR CART TO RESERVE IT.

Choose Your Options

- ☒ *Damage Waiver - Fee - \$ 25.00
Available
- ☐ Bag Hook - Purchase - \$ 10.00
Available
- ☐ Cane Holder - Rental - \$ 20.00
Available
- ☐ Crutch Holder - Rental - \$ 10.00
Available
- ☐ Cup Holder - Purchase - \$ 10.00
Not Available
- ☐ Oxygen Tank Holder - Rental - \$ 20.00
Available
- ☐ Rain Cover - ECV Tiller - Purchase - \$ 10.00
Available
- ☐ Rear Basket - Rental - \$ 20.00
Available

RESERVE THIS VEHICLE

Resort Lite ECV - *Damage Waiver - Fee

-
1
+

On the go? This portable four-wheeled electric scooter is designed for lightweight travel. When disassembled this ECV can be transported in vehicles, heaviest piece is 52 lbs. Extra battery included for your travel convenience.

NOTE: Colors may vary.

Rental Rates for your selected rental dates

Period	Rate
Daily Rate	\$ 60.00
2 day	\$ 80.00
3 Day	\$ 111.00
4 Day	\$ 136.00
5 Day	\$ 155.00
6 Day	\$ 174.00
7 Day	\$ 189.00
8 Day	\$ 216.00
9 Day	\$ 216.00
10 Day	\$ 253.00
11 Day	\$ 253.00
12 Day	\$ 286.00
13 Day	\$ 286.00
14 Day	\$ 340.00
15 Day	\$ 340.00

Minimum Rental Period	1 day(s)
Minimum Rental Price	\$ 60.00

6. In the Shopping Cart, enter the name of your client, their cell phone number, and their email address in the “Special Requests” entry box as shown below:



ScooterBug Featured Travel Partner Program

Review Cart

[Get Estimate and Checkout](#)

Rental Items	Qty
Resort Lite ECV - *Damage Waiver - Fee	- 1 +

08/31/2020 09:00 AM - 09/07/2020 09:00 AM

Duration: 1 week(s)

Special Requests

Jane Doe
856-555-1212
jane.doe@fbi.gov

Coupon Code

Coupon Code

[Get Estimate and Checkout](#)

7. When you click on "Get Estimate and Checkout", you will see the total charge for the rental. Ignore the information in the "Renting To" field as it will always show the information for your specific login:

Estimate

[< Edit Reservation](#)[Delivery/Pickup Information >](#)

Reservation Date
08/31/2020 09:00 AM

Duration
1 week(s)

Due Back Date
09/07/2020 09:00 AM

Special Requests

Jane Doe 856-555-1212 jane.doe@fbi.gov

Rental Items	Deposit	Price
Resort Lite ECV	0.00	189.00
*Damage Waiver - Fee	0.00	25.00
Totals	\$ 0.00	\$ 214.00
Grand Total		\$ 214.00

Renting to

Brian Rood
<brood@safemark.com>
(8007268284)

200 W Sand Lake Road
Suite 800
Orlando, FL 32809
US

[Edit Profile](#)[< Edit Reservation](#)[Delivery/Pickup Information >](#)



ScooterBug Featured Travel Partner Program

8. Click on the "Delivery/Pickup Information" button, which takes you to the screen that allows you to specify both the delivery and pickup locations (they can be different but they default to being the same):

Delivery

☒ **For Delivery**

Deliver To:

~Bay Lake Tower at Disney's Contemporary Resort

4800 North World Drive
Z112
Lake Buena Vista, FL 32830
US

Pickup

☒ **Use Different Pickup Information**

☒ **Choose one of our delivery locations**

☐ **Use the same address**

Pickup Instructions

Pickup Instructions

Pickup From:

~Boulder Ridge Villas at Disney's Wilderness Lodge

901 Timberline Drive
Z109
Lake Buena Vista, FL 32830
US

Save & Continue

9. On the delivery screen, the "For Delivery" checkbox is already checked. Choose the resort that the equipment is to be delivered to. All Disney hotels should come up first as they all begin with a "~". If the pickup location is the same, just press the "Save & Continue" button on the bottom right hand of the page. For a different Pickup location than the Delivery location, Check the "Use Different Pickup Information" button and choose the delivery location before clicking the "Save and Continue" button.
10. The next screen is the "Estimate" screen that contains the delivery information that you selected in Step 9. Review your reservation before moving to the Final Estimate screen. Make sure that everything is as you desire and then click the "Save and Continue" button to get to the final "Estimate" screen:



ScooterBug Featured Travel Partner Program

Estimate

[← Edit Reservation](#)[Save and Continue >](#)

Reservation Date
08/31/2020 09:00 AM

Duration
1 week(s)

Due Back Date
09/07/2020 09:00 AM

Special Requests
Jane Doe 856-555-1212 jane.doe@fbi.gov

Rental Items	Deposit	Price
Resort Lite ECV	0.00	189.00
*Damage Waiver - Fee	0.00	25.00
Totals	\$ 0.00	\$ 214.00
Grand Total		\$ 214.00

[Edit Profile](#)

Renting to
Brian Rood
<brood@safemark.com>
(8007268284)

200 W Sand Lake Road
Suite 800
Orlando, FL 32809
US

Delivering to
4800 North World Drive
Z112
Lake Buena Vista, FL 32830
US
[Edit Delivery](#)

[← Edit Reservation](#)[Save and Continue >](#)

11. The next screen is the final Estimate screen, which gives you a chance to review your reservation before moving to the Request Details" screen. Make sure that everything is as you desire and then click the "Save and Continue" button to get to the "Payment" Screen":

Your Reservation Request

Complete Request

Request Details

Reservation #R-001351

Reservation Date
08/31/2020 09:00 AM

Due Back Date
09/07/2020 09:00 AM

Name
Brian Rood

AddressEmail
brood@safemark.com

Phone
+1 800 726 8284

Item Name	Total Deposit	Rate	Quantity	Total Fee
Resort Lite ECV	\$ 0.00	\$ 189.00	1	\$ 189.00
*Damage Waiver - Fee	\$ 0.00	\$ 25.00	1	\$ 25.00

Delivery/Pickup Information

Delivery Address
~Bay Lake Tower at Disney's Contemporary Resort
4800 North World Drive
Z112
Lake Buena Vista, FL 32830

Pickup Address
~Boulder Ridge Villas at Disney's Wilderness Lodge
901 Timberline Drive
Z109
Lake Buena Vista, FL 32830

Deposit Amount
\$ 0.00

Credit Amount Approved
\$ 0.00

Rental Total
\$ 214.00

Grand Total
\$ 214.00

Paid
\$ 0.00

Total Amount Due
\$ 214.00

Special Requests
Jane Doe 856-555-1212 jane.doe@fbi.gov

[Complete Reservation](#)

ScooterBug, Inc.
200 W. Sand Lake Road, Suite 800
Orlando, Florida 32809

www.scooterbug.com
TravelAgentProgram.com



ScooterBug Featured Travel Partner Program

12. On the payment screen, enter the details regarding how you will be paying for your client's reservation. For a reservation to be delivered, payment must be made at the time of reservation. Do not worry about the information under the "Billing Address" section, it does not need to be your client's Billing Address to charge their card:

Payment

Order Section

Card Number *

Expiration Month *

Expiration Year *

Amount

\$214.00

CVC/CVV *

Billing Address

Name *

Email

Street Address *

Suite

City *

State/Province *

Postal Code *

Country *



ScooterBug Featured Travel Partner Program

13. After payment is approved, the final screen of the transaction will come up showing you have paid for your client's reservation. At this point the reservation is complete!

[Your Reservation Request](#)

Request Details

Reservation #R-001351

Reservation Date
08/31/2020 09:00 AM

Due Back Date
09/07/2020 09:00 AM

Name
Brian Rood

AddressEmail
brood@safemark.com

Phone
+1 800 726 8284

Item Name	Total Deposit	Rate	Quantity	Total Fee
Resort Lite ECV	\$ 0.00	\$ 189.00	1	\$ 189.00
*Damage Waiver - Fee	\$ 0.00	\$ 25.00	1	\$ 25.00

Delivery/Pickup Information

Delivery Address
~Bay Lake Tower at Disney's Contemporary Resort
4800 North World Drive
Z112
Lake Buena Vista, FL 32830

Pickup Address
~Boulder Ridge Villas at Disney's Wilderness Lodge
901 Timberline Drive
Z109
Lake Buena Vista, FL 32830

Deposit Amount
\$ 0.00

Credit Amount Approved
\$ 0.00

Rental Total
\$ 214.00

Grand Total
\$ 214.00

Paid
\$ 214.00

Special Requests
Jane Doe 856-555-1212 jane.doe@fbi.gov

14. To view your reservations at any time, click on the "Account" Link on any page on the web site and choose "My Reservations". The next screen will show you all the reservations you have made under your account:

My Reservations

	Status	Contract #	Start Date	End Date	Item(s)
View	Reservation	R-001351	08/31/2020 09:00 AM	09/07/2020 09:00 AM	Resort Lite ECV, *Damage Waiver - Fee

15. To view the details of any of your reservations, just click on the "View" link on the left-hand side of that reservation:

[Your Reservation Request](#)

Request Details

Reservation #R-001351

Reservation Date
08/31/2020 09:00 AM

Due Back Date
09/07/2020 09:00 AM

Name
Brian Rood

AddressEmail
brood@safemark.com

Phone
+1 800 726 8284

Item Name	Total Deposit	Rate	Quantity	Total Fee
Resort Lite ECV	\$ 0.00	\$ 189.00	1	\$ 189.00
*Damage Waiver - Fee	\$ 0.00	\$ 25.00	1	\$ 25.00

Delivery/Pickup Information

Delivery Address
~Bay Lake Tower at Disney's Contemporary Resort
4800 North World Drive
Z112
Lake Buena Vista, FL 32830

Pickup Address
~Boulder Ridge Villas at Disney's Wilderness Lodge
901 Timberline Drive
Z109
Lake Buena Vista, FL 32830

Deposit Amount
\$ 0.00

Credit Amount Approved
\$ 0.00

Rental Total
\$ 214.00

Grand Total
\$ 214.00

Paid
\$ 214.00

Special Requests
Jane Doe 856-555-1212 jane.doe@fbi.gov

16. If you need to make changes after the reservation, please call 800-726-8284 and a Reservation Agent will make them for you.



ScooterBug Featured Travel Partner Program
Making a Reservation & Commissionable Payments

Commissionable Payments

Welcome

Thank you for your interest in ScooterBug's Travel Agent Program. Our dedicated team looks forward to elevating your clients' experience with the durability and comfort of mobility solutions.

Commission Process

Participation in our program entitles the travel agency or the individual booking agent to earn 10% commission on all 'concluded' reservations booked through ScooterBug, including ECV scooters, strollers and wheelchairs.

"Concluded" reservations are defined as reservations that resulted in the use of rented equipment and payment successfully processed. Canceled reservations resulting in payment refund or payment denied/reversal are not considered 'concluded' reservations.

For a reservation to be commissionable, it is mandatory to complete the "Customer Company" field on ScooterBug's reservation [website](#) with IATA or CLIA Number/Agency Name/Agent Name.

A screenshot of a web form. At the top, the word "Company" is written in bold. Below it is a text input field containing the text "12345678/Brian Rood's Travel Agency/Brian Rood".

The 10% commission will be paid for 'concluded' reservations via check directly to the travel agency or the individual booking agent.

For questions regarding payment, please email TravelAgentProgram@scooterbug.com.