

# Start Your *Disneyland*® Experience

## Prepare for your *Disneyland*® Resort vacation

To prepare for your upcoming *Disneyland*® Resort visit, stay informed about important next steps and Know Before You Go resources. The *Disneyland*® Resort will manage attendance through a new Theme Park reservation system that will require all Guests ages 3 and older to obtain a reservation for Park entry in advance. Follow these simple steps to get started with the *Disneyland*® Resort Theme Park reservations system.

To enter a Park, both a Park reservation and valid admission ticket, for the same Park on the same date, will be required for Guests ages 3 and older. Park reservations are limited and subject to availability. Health measures including required temperature screenings and face coverings apply. Until further notice, only California residents may visit the Parks, and in groups no larger than 3 households, in line with current state guidelines. Proof of residency may be required.

### 1 Access Our Theme Park Reservation System through [StartYourDisneylandExperience.com](https://www.startyourdisneylandexperience.com)

Be sure to sign in to your existing Disney account—or create a new one.

From here, you can start the Theme Park reservation process.

Have a *Walt Disney Travel Company* vacation package with tickets? You'll need to retrieve your reservation via **My Hotel Reservations** before making your Theme Park reservation.

Please note that Park reservations are limited in number and subject to availability. Availability can change until the Park reservation is finalized.

### 2 Create Your Party

Select the ticket you want to make a new reservation for.

### 3 Select the Day and Theme Park You'd Like to Visit

Select the date and Theme Park that you wish to visit from the available Theme Park reservations.

Guests with *Park Hopper*® tickets for either Park on that date may choose, pending availability, which Theme Park they wish to start their day—they may visit the other Park on the same day after 1:00 PM.

If you have a multi-day ticket, repeat the process to make reservations for each day of your ticket.

### 4 Review and Confirm Your Visit

Finally, review and confirm your Theme Park reservations.

Before confirming, you'll need to agree to the Terms & Conditions, including the COVID-19 liability waiver. Then, select "Confirm" to complete your Park reservation.

Provide an email address to receive confirmation of your reservation and QR code.

Check your email account to ensure you've received your confirmation email and required QR code.

Please be prepared to present your QR code and the associated valid ticket when you arrive at the *Disneyland*® Resort.



Upon reopening and thereafter, certain Parks, Hotels, restaurants, attractions, experiences, services and other offerings may be modified, limited in capacity or availability, or closed; and are subject to restrictions, change or cancellation without notice. Park admission and offerings are not guaranteed. Disney reserves the right to cancel any reservations, admission media or purchases and provide applicable refunds. Vacation packages subject to restrictions including *Walt Disney Travel Company* Terms and Conditions. *Walt Disney Travel Company* CST# 1022229-10

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## IMPORTANT DETAILS

- Theme Park reservations can be made up to 60 days or more in advance, subject to availability. If you booked a *Walt Disney Travel Company* vacation package, Theme Park reservations can be made up to 60 days or more in advance, subject to availability—however, you will need to retrieve your reservation via **My Hotel Reservations** before making your Theme Park reservation.
- Theme Park reservations are limited and subject to availability; reservations are not guaranteed until a reservation is finalized.
- Limit one Theme Park reservation per Guest, per day.
- Guests with *Park Hopper*® tickets may choose, pending availability, which Theme Park to start their day, when making their Theme Park reservations, and then will be able to visit the other Park beginning at 1:00 PM that day.
- A Park reservation must be made for each day of entry. If you have a multi-day ticket, you will be required to make a Park reservation for each date of your visit.
- Guests with valid Theme Park admission tickets who are planning a stay at a Hotel will also need to book a Theme Park reservation, as a Hotel stay does not guarantee a Theme Park reservation.
- We highly recommend that you make your Theme Park reservation as soon as you complete your ticket purchase, as availability can change until the reservation is finalized.
- Please refer your clients to the website, not the *Disneyland*® mobile app. The **StartYourDisneylandExperience.com** URL was developed specifically for clients of travel wholesalers, travel agencies and other travel distributors and is designed to encourage these clients to link their *Disneyland*® Resort Hotel rooms, vacation packages and tickets to their profiles.
- To accommodate as many types of ticket holders as possible, reservations for select dates may be made available on a rolling basis. Check for updated availability.
- Theme Park reservations cannot be modified, but can be cancelled by visiting My Theme Park Reservations. If you'd like to cancel an existing reservation and book a new one, please first check on the availability of reservations for your new desired date and/or Park.

